



Monitoring Our Performance 2016/17 – Quarter 2 Report

Report to: Board

Date: 16 December 2016

Report by: Rami Okasha, Executive Director of Strategy and Improvement

Report No: B-27-2016

Agenda Item: 12

PURPOSE OF REPORT

To present the Quarter 2 (Q1) 2016/17 summary report on performance.

RECOMMENDATIONS

That the Board:

1. Discusses the performance against the Key Performance Indicators, Monitoring Measures and Quality Indicators for the Care Inspectorate.

Version Control and Consultation Recording Form

Version	Consultation	Manager	Brief Description of Changes	Date
1.0	Senior Management			
	Legal Services			
	Corporate and Customers Services Directorate			
	Committee Consultation (where appropriate)			
	Partnership Forum Consultation (where appropriate)			
Equality Impact Assessment				
Confirm that Involvement and Equalities Team have been informed			YES <input type="checkbox"/>	NO <input checked="" type="checkbox"/>
EIA Carried Out			YES <input type="checkbox"/>	NO <input checked="" type="checkbox"/>
If yes, please attach the accompanying EIA and briefly outline the equality and diversity implications of this policy.				
If no, you are confirming that this report has been classified as an operational report and not a new policy or change to an existing policy (guidance, practice or procedure)			Name: R Okasha Position: Executive Director of Strategy and Improvement	
Authorised by Director	Name: K Reid		Date: 5 December 2016	

1.0 INTRODUCTION

This quarterly report is the first produced using a revised set of success measures and new format. It reports against the key priorities of our corporate plan's strategic objectives and uses the recently-agreed success measures which are designed to focus on the experiences of people using services, their carers, our service providers and other key stakeholders. The report is an attempt to illustrate the impact of our work, as well as the breadth and depth of it.

2.0 RESOURCE IMPLICATIONS

There are no additional resource implications arising from this report.

3.0 BENEFITS FOR PEOPLE WHO USE SERVICES AND THEIR CARERS

This report relates to the monitoring of performance against the Care Inspectorate Corporate Plan 2016-18 to enable rigorous governance and challenge to the Care Inspectorate's Executive Team. This evidences the performance of the organisation in delivering Strategic Objectives and as such providing assurance and protection for people who use services and their carers.

LIST OF APPENDICES

Appendix 1 - Monitoring our Performance 2016-17 Q2 Report

Version: 1.0	Status: <i>Final</i>	Date: 06/12/16
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